



May 14., 2020

Dear Residents and Families/Representatives,

We want to take this opportunity to update you regarding COVID-19 and our facility. As always, but especially now as we deal with the new coronavirus pandemic, we strive to be timely and transparent in the information we provide. As such, please read the information below so that you are aware of what is going on in our facility and know the steps we are taking to keep our community safe.

### **CURRENT COVID-STATUS**

As of today, we are happy to report that our facility has no confirmed cases of COVID-19.

### **WHAT WE ARE DOING**

The safety of our residents and staff is our top priority and we will continue to follow the recommendations and guidance of our federal, state and local health officials, including the Centers for Disease Control (CDC) and the Centers for Medicare and Medicaid Services (CMS), such as:

- Only essential personnel are permitted inside the facility and they are screened for signs and symptoms of illness prior to entering the building.
- Residents are continually monitored.
- Housekeeping is performing regular deep cleanings of the facility.
- Staff receives education and wears personal protective equipment (PPE) as recommended by the CDC.
- Group activities have been suspended and staff is providing individual activities for residents.
- We are implementing isolation protocols as required.
- We encourage staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

### **FUTURE COVID-REPORTING**

In an effort to provide you with up-to-date information about COVID-19 in our facility, we will notify you of newly confirmed cases of COVID-19 as well as when three or more residents and/or staff present with new onset respiratory symptoms that occur within 72 hours. We will also update you with any new steps we are taking to prevent and reduce the risk of transmission of COVID-19.

To ensure that all parties are notified as quickly as possible and have access to the most recent notifications, we will post all updates on our facility website under the COVID-19 information

tab at <http://www.horizonhealthandrehab.com/>. We will provide specific updates to representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. We also encourage you to visit the CDC website ([www.cdc.gov](http://www.cdc.gov)) to learn more about COVID-19 and how you can help prevent the spread of this virus.

### **CONTACT US**

We understand these uncertain times bring up many questions, and while we are making every effort to provide you with as much information as possible, we are happy to discuss and questions or concerns you have. Please feel free to contact us directly at 702-382-5580 and ask for John Porterfield, Director Admission.

Sincerely,

A handwritten signature in black ink, appearing to read "Brett Passon", with a long horizontal flourish extending to the right.

Brett Passon  
Interim Administrator

**May 20, 2020**

Dear Residents and Families/Representatives,

We hope this letter finds you well. It is hard to believe that it has been over two months since COVID-19 so drastically changed our lives. We have all had to make big adjustments in an effort to keep everyone in our community safe, and we appreciate your support as we continue to take all necessary steps to prevent further spread of COVID-19 in our facility.

#### **CURRENT COVID-STATUS**

We are happy to report that as of May 18<sup>th</sup>, the Department of Health has cleared our facility and Horizon Health and Rehabilitation Center is COVID free.

#### **WHAT WE ARE DOING**

While we are extremely happy that there is no longer COVID in our facility, we recognize this virus is extremely contagious and we must continue to keep our residents and staff's safety our number one priority. As such, we will continue to implement and practice enhanced safety precautions recommended by our federal, state and local health officials, such as, only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

#### **FUTURE COVID-REPORTING**

As a reminder, we will post all future updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19.

#### **CONTACT US**

We understand these uncertain times bring up many questions, and while we are making every effort to provide you with as much information as possible, we are happy to answer any questions you have. Please feel free to contact us directly at 702-382-4453.

Sincerely,

Mark Dinardo, RN  
Director of Nursing



**WEEKLY UPDATE**

**May 29, 2020**

Dear Residents and Families/Representatives,

As of today, our facility remains COVID-free. As one of the first facilities in Nevada to have confirmed cases of COVID-19 during the earlier days of the coronavirus pandemic, and as we adjusted our practices to the rapidly growing knowledge surrounding the disease, our staff has worked tirelessly to stop the spread of the virus and keep our residents and staff safe.

We have been in constant communication with our federal, state and local health officials since the onset of this pandemic to identify areas of improvement and to implement the most up-to-date infection prevention and control protocols. Well before there were any mandates for mass testing in nursing facilities, and as part of our efforts to stop the spread of infection in our facility, we tested our entire facility for COVID-19, including all residents, employees and vendors, which totaled over 200 tests. While we were initially disappointed to see an increase in the number of COVID-19 cases in our facility, having those results gave us the knowledge and opportunity to work with our health officials and effectively stop the spread of the virus in our facility and get us to where we are today.

There has not been a new confirmed case of COVID-19 at Horizon Health and Rehabilitation Center since April 22<sup>nd</sup> and the Department of Health cleared our facility from quarantine on May 20<sup>th</sup>. We look forward to admitting new residents soon and plan on sharing with all of you the steps we are taking to protect our residents and staff from further spread of the virus, such as only allowing essential personnel inside the facility, performing regular screenings for signs and symptoms of illness prior to entering the building, continually monitoring residents, performing regular deep cleanings, using PPE as recommended by the CDC, providing individual activities as opposed to group activities, implementing isolation protocols as required, and reminding and encouraging staff to practice social distancing and to use hand sanitizer and frequently wash their hands when they are in the facility and out in the community.

As a reminder, we will continue to post updates on our facility website and we will individually notify representatives/families regarding a resident's condition if he/she tests positive for COVID-19 or is displaying symptoms of COVID-19. If you have any questions or concerns please contact us directly 702-382-5580.

Sincerely,

Mark Dinardo  
Director of Nursing